

Air Of Houston
9577 FM 1960 - ~~W 3071~~
Houston, Tx 77070

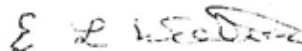
Attention. Mangement:

Dear Sir:

Today I had a nice experience, your serviceman "RANDY" came to check my central AC unit. It was a nice to have someone that was not trying to take advantage of me. He check my unit and said it was okay, but maybe I might have to have some more work done a little later. You do not know what that meant to me, I am elderly and on Social Security and my income is not very much. Seems like every time I have to have service, it cost me an arm and leg, which leaves me a need for the rest of the month.

I wish to thank you for having employee's that care for people as well as the unit.

Sincerely,



Ms. E. L. Watson
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Bellaire, Tx 77401
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