

Clyde Dunn
6810 Hearthside Dr.
Sugar Land, Texas 77475
Phone: 281-343-0041

Air of Houston
9477 FM 1960 West
Houston, Texas 77070
Phone: 281-438-3383

Re. Service Technician David J. Mordente

Dear Air of Houston:

On July 18, we requested service for a problem we were having with our air condition system. First, we were highly impressed that the technician arrived very shortly after we placed the call. Mr. Mordente was extremely professional and showed us the cause of the problem we were having and gave us his advice on the best way to fix the problem. I was extremely impressed with his knowledge and capability and certainly appreciated the manner in which he discussed the problems with us.

I wanted to let you know how appreciative we were of the caliber of service we received from Mr. Mordente. We will certainly use Air of Houston for our service needs in the future.

Thank you very much for your support.

Regards,



Clyde Dunn